



Meiji America Inc. / D.F. Stauffer's Biscuit Co. is currently hiring a Program/Technical Support Manager, QA!

Company History:

The Meiji Group was founded in Japan in 1916. For nearly a century, it has provided a broad range of products built upon the accumulated knowledge and skills of its talented workforce. Its products are extensive and include confectionery, dairy, baby food, infant formula, sports nutritionals, health and beauty items, as well as pharmaceuticals.

Meiji America Inc., founded in 2011, as the United States division distributes Meiji branded confections as well as Stauffer's branded cookies and crackers in the US market.

Meiji manufactures and distributes a variety of unique confectionery and snack products including HELLO PANDA™, YAN YAN™ and CHOCOROOMS®. Hello Panda and Yan Yan are fun portable treats that are perfect for on-the-go snacking. Hello Panda has a crème center and a crunchy shell with drawings of cute Pandas enjoying various sports. Yan Yan is a fun and delicious activity with sweet cracker sticks and crème for dipping. Chocorooms are an indulgent snack with a unique mushroom shape and wonderful chocolate flavors. Its melt-in-your mouth crispy cracker stems are topped with milk and dark caps made from quality West African cocoa beans.

Stauffer's is best recognized for its original animal crackers but the company also produces a variety of crackers and cookies in two bakeries within the United States. Stauffer's roots are in York, Pennsylvania where the first animal crackers were produced in 1871. Our second bakery resides in Santa Ana, California near Laguna Beach. Stauffer's west coast bakery started producing crackers and cookies in 2001. Enjoy snacking with delicious Stauffer's animal crackers in a variety of flavors and shapes.

Program/Technical Support Manager

This role is an excellent career opportunity for an experienced Food Quality/Food Safety Specialist who wants to join a professional team where the Meiji America/ D.F. Stauffer Biscuit Co. Inc. values of accountability, safety, satisfaction, development and engagement, success, and community involvement guide our decision making and employee interactions. The Program/Technical Support Manager partners with our Quality Assurance leadership to drive our manufacturing strategy and initiatives within our legacy biscuit and cookie plant. This opportunity serves as a key member for our plant located in York, Pennsylvania. In this role you will have responsibility for driving process improvement; identify appropriate tools to achieve bottom-line results to improve the company's competitive position as well as continue to compile technical data in support of successful new business opportunities

You will partner with the Quality Assurance department to ensure full compliance of all policies and standards related to safety, quality and workplace conduct. This position reports to the VP of Food Safety & Quality which is part of a team of quality and manufacturing professionals that work together to support one mission of becoming a premier manufacture of bakery and confectionary products!

Your Key Responsibilities:

- Perform technical lead functions related to Supply and Manufacturing Quality
- Function as technical services resource on key manufacturing processes for the cookie and cracker business
- Lead and participate in team meetings as a resource and mentor

Other Responsibilities:

- While this job description is intended to be an accurate reflection of the requirements of the position, management reserves the right to add or remove duties when circumstances dictate

Required Qualifications:

- B.A. degree in Food Science or comparable technical degree or comparable technical degree
- Minimum of five (5) years of process/ project management experience in a manufacturing environment
- Must be a change agent
- PCQI, HACCP, SQF and auditing certificates/ certification



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Desired Qualifications:

- Ability to thrive in a fast-paced, team environment
- Computer proficiency in Windows-based software applications (i.e., Word, PowerPoint, etc.) AX experience is a plus
- Comprehensive knowledge of OSHA standards, NLEA regulations, Genesis, FSMA regulations, HACCP guidelines, Good Manufacturing Practices (GMP's)

Your Physical Demands:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Must be able to work in both an office and food manufacturing environment
- Within the plant you would climb steps, walk catwalks and navigate around equipment as needed
- Must be able to work in extreme temperature conditions

Equal Opportunity Employer: Meiji America/ D.F. Stauffer's is an Equal Opportunity Employer M/F/Disabled/Vets